

March 2024

Dear patient,

Important to know: Stevenshof General Practice will do a few things differently.

This is new

When you call between 8 and 10 o'clock in the morning, then it's also possible to speak to a GP. From April 1st, 1 GP will join the doctor's assistants every morning on the phone. This way we're able to help more people more quickly.

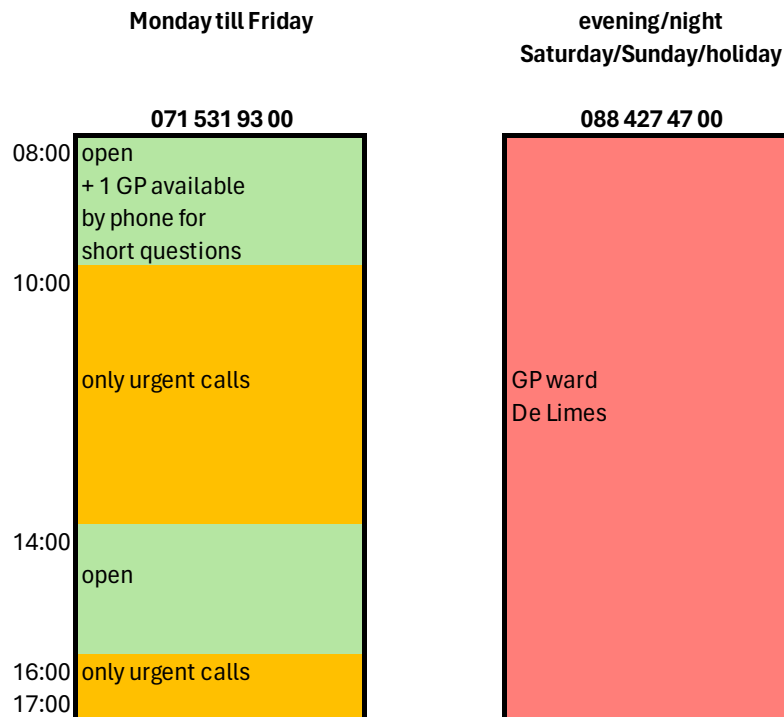
The doctor's assistant or the GP will answer your question. If necessary, you will be given an appointment.

Call **071 531 93 00** for a question or for a **non-urgent** appointment. This is possible at these times:

- **8AM - 10AM:** appointment for consultation hours, home visit, other questions
- **2PM - 4PM:** test results, appointment for consultation hours, other questions

Occupied? Press 9 and listen to the tape. We will call you back.

Only the emergency line is open between 10AM and 2PM and after 4PM



This remains the same

- **Emergency?** You can call between 8AM and 5PM: call 071 531 93 00, press 1.
- **Evening, night and weekend:** call the [GP ward](#) in Leiderdorp. The number is **088 427 47 00**. For everything that cannot wait until the next working day.
- You can also arrange things **online**, logged in securely with your DigiD. This is done via [MijnGezondheid.net](#) or with the [app MedGemak](#). There you can do this:
 - Schedule a non-urgent appointment with the GP.
 - View your medical file, including laboratory results.
 - Repeat a prescription for medication.
 - Ask simple medical questions to your doctor. You will receive an answer within 3 working days. *In case of emergency or for more extensive questions, such an e-consultation is not suitable.*

Good to know

Repeat prescription from Stevenshof Pharmacy: call 071 576 62 53 (Mon-Fri, 9AM-11AM). *Specialist medication is usually arranged at the hospital.*

- Need a medical test or medical certificate? Visit [Verwijzingsafspraken.nl](#).
- Do you want to go to the physiotherapist? This is possible without a referral from your GP.
- Do you have an appointment at the hospital? We cannot move the appointment forward. Please call us if you become sicker or develop more symptoms.

[Thuisarts.nl](#) answers many questions about illness and health.

[Moetiknaardedokter.nl](#) helps you decide whether you need a doctor.

We hope that this change will be an improvement for everyone. As always, we remain ready to help you with your health, and now hopefully even more efficiently!

Yours sincerely,
on behalf of all practice staff at Stevenshof general practice,

Just Eekhof, Rob van der Spruit, Suzanne Bakker and Hester Schuuring